



LOVE  **ALIVE**
shouldn't hurt. can help.

ALIVE Social Media Policy

ALIVE loves to interact with you!

All comments received via our various social media platforms are important to us and we encourage you to interact, share support, or ask general questions about our services or DV related issues across any platform.

Response to Comments:

If you wish to discuss our services, please feel free to call our business line, utilize the chat function on our website to be informed/directed by a staff member, or email a staff member directly.

To maintain ALIVE's values of inclusivity and safety, some comments may be deleted by staff. Deletion of comments can occur at the discretion of ALIVE, based on multiple categories including:

- Abusive, vulgar, obscene, racist, threatening, or harassing comments.
- Slander or personal threats/attacks on specific staff or social groups, including use of offensive terms.
- Spam, including content that promotes products or services or contains gratuitous links.
- Comments encouraging illegal or dangerous activity.

Requests for Service:

Comments or direct messages to ALIVE's social media profiles that request services or would like to discuss personal matters surrounding domestic violence will be directed towards the use of our crisis-line/chat line to ensure best practices for client service and safety.